

Events – terms and conditions

Booking

Event bookings may only be made online through the Play Wales website. Delegates will receive an automatic email immediately confirming that the booking has been received.

Joining instructions will be sent approximately one week prior to the event, confirming the start/finish times, venue or other details as required.

Delegate places on events will be allocated on a first come, first serve basis. Completing a booking form does not guarantee a place.

Please contact us: email | 029 2048 6050 if you have not received the confirmation email or joining instructions.

Fees

Delegate fees contribute towards the costs of administration, venue, lunch and refreshments, and if applicable, trainer or facilitator expenses and any materials provided by Play Wales.

Should delegates cancel the following charges apply:

- More than six weeks: full refund
- 4 – 6 weeks: 25%
- 2 – 4 weeks: 50%
- Less than two weeks: 100%
- Free events - cancellations received less than seven days in advance or non attendance may result in an administration fee.

Should Play Wales cancel an event a full refund will be made.

Babes in arms

Play Wales aims to be a family friendly organisation and recognises that parents and guardians have family commitments and therefore all our training and events welcome babes in arms up to one year old.

Using your personal information

Play Wales is a Data Controller, registered with the Information Commissioner's Office (The ICO) under the Data Protection Act 2018 and the General Data Protection Regulation (GDPR).

Play Wales is committed to protecting your personal data and we will never sell or share your information to marketing companies. Play Wales will always process all personal data lawfully and be fair and transparent in how we do this. Play Wales' Privacy Policy tells you how we collect and store your data, why we need it and what we do with it.

Please also note that for the purpose of enabling organisations to network, your name and the organisation you are representing will be made available to other delegates, the event organiser or training facilitator.

By booking a place at a Play Wales event you are agreeing to the above terms and conditions.